

Complaints & Whistleblower Policy



CHECKMATE
Waste Management

Checkmate Waste Management – Complaints & Whistleblower Policy

Issued: October 2025 | Next review: October 2026

We welcome feedback – good or bad – because it helps us improve.

Making a Complaint

Contact us at office@checkmatewm.co.uk

We will acknowledge within 24 hours and provide a full response within 10 working days.

Whistleblowing (raising serious concerns)

If you suspect illegal or dangerous activity by Checkmate or any partner, report confidentially and anonymously by whistleblowing@checkmatewm.co.uk

All reports are investigated independently.

We protect whistleblowers from any detriment under the Public Interest Disclosure Act 1998.

Signed: A O'Sullivan

Managing Director, Checkmate Waste Management

WASTE MANAGEMENT
SOLVED IN ONE MOVE

