

# Complaints & Whistleblower Policy



**CHECKMATE**  
Waste Management

## **Checkmate Waste Management – Complaints & Whistleblower Policy**

**Issued: October 2025 | Next review: October 2026**

We welcome feedback – good or bad – because it helps us improve.

### **Making a Complaint**

Contact us at [office@checkmatewm.co.uk](mailto:office@checkmatewm.co.uk)

We will acknowledge within 24 hours and provide a full response within 10 working days.

### **Whistleblowing** (raising serious concerns)

If you suspect illegal or dangerous activity by Checkmate or any partner, report confidentially and anonymously by [whistleblowing@checkmatewm.co.uk](mailto:whistleblowing@checkmatewm.co.uk)

All reports are investigated independently.

We protect whistleblowers from any detriment under the Public Interest Disclosure Act 1998.

Signed: A O’Sullivan

Managing Director, Checkmate Waste Management

# WASTE MANAGEMENT SOLVED IN **ONE MOVE**

